



Introduction to Finance in Business Central (NAV): **Accounts Receivable**

Duration:	3 hours
Location:	Virtual
Instructor(s):	Innovia Application Consultant

Workshop Objectives:

This workshop is intended for users who want to understand the features and functionality for accounts receivable in Microsoft Dynamics 365 Business Central (NAV).

Topics Include:

- Sales Invoice
- Payment Receipts
- Credit Memos
- **Customer Statements**

Preparation:

What you will need for this workshop:

- Laptop computer
- Basic knowledge of Microsoft Dynamics Business Central (NAV) and its navigation







Schedule		
Topic	Duration	
Introductions	15 Minutes	
Sales Invoice Invoice from Sales Orders Multiple Shipments Emailing Invoices Item Charges	45 Minutes	
Payment Receipts	45 Minutes	
Credit Memos • Single Invoice Credit Memos • Multiple Invoice Credit Memos	30 Minutes	
Customer Statements	30 Minutes	
 Wrap Up Discuss any additional questions or concerns Recap of takeaways 	15 Minutes	

