



SPS COMMERCE

INFINITE RETAIL POWER™

FUEL YOUR 2022 GROWTH WITH EDI AUTOMATION

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AGENDA

- Acquisition highlights
- How we think about EDI
- Demonstration of solution
- Q&A



SPS COMMERCE

INFINITE RETAIL POWER™

- Publicly Traded (NASDAQ: SPSC)
- 84 consecutive quarters of growth
- 500,000+ Network Connections
- 20 Years in Full-Service EDI
- 15 Years MSFT Experience
- World's Largest Retail Network

Data Masons

- Privately Held
- Consistent growth over the past 10+ years
- 1,500+ Dynamics Customers
- 25 years servicing Dynamics Customers
- Extensive experience with Dynamics & EDI
- Best in class integration to Dynamics ERP

EXPERIENCE AND EXPERTISE

200+

Team of Dedicated
Microsoft Experts

1,800+

Customers

60+

Automated
Documents

25+

Years of
Microsoft Partnership

www.data-masons.com



On Prem



Cloud



Microsoft Gold Partner

Certified by Microsoft for
D365

Global Footprint



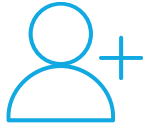


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HOW WE THINK ABOUT EDI

Fulfilling Orders is Complex



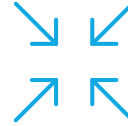
New and evolving EDI needs

Compliance, changing needs, new customers, team members or sales channels



Multiple channels and trading partner requirements

Difficult to know and track all the different requirements for each trading partner and channel



Supply chain complexities

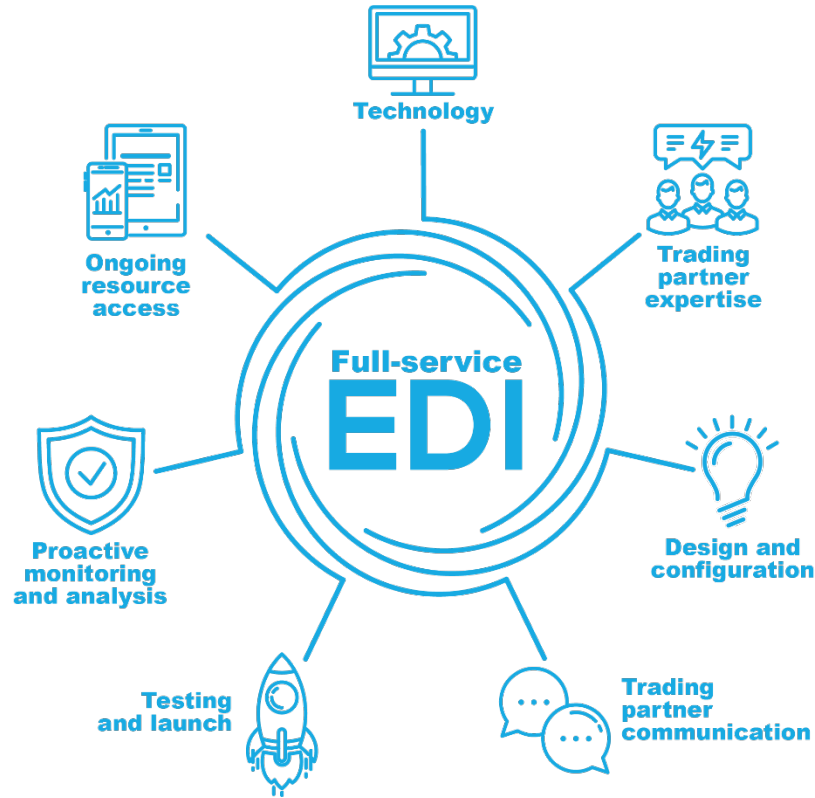
Need a single EDI source to avoid chargebacks and simplify the complexities of working with multiple customers' systems



System replacement

A new EDI solution is needed for a new system or M&A activity

Required People, Process and Technology



Technology

- Hardware
- Translation
- Mapping rules
- Cross-referencing

Trading Partner Expertise

- Sales Channels
- Order fulfillment models
- Mapping and document requirements
- Disparate communication channels
- Changes

Design and Configuration

- System related configuration
- Business process cross references
- Seamless workflows

Trading Partner Communication

- AS2
- VAN
- sFTP
- API

Testing and Launch

- Requirement expertise and management

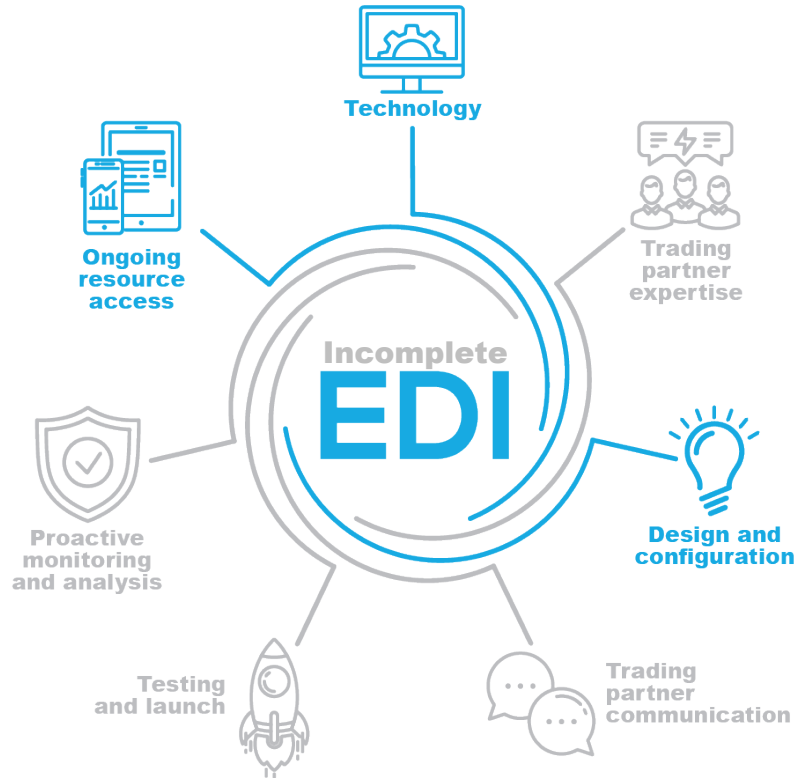
Ongoing External Support

- Business user-friendly operations, ongoing external resources, reduced IT reliance

Proactive Monitoring and Analysis

- Visibility and reporting

Many Solutions Meet Only Part of the Need



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Leading to Serious Business Issues

Inadequate Solutions

- Solve part of the problem
- Unplanned complexity
- Limited support resources
- Significant reliance on IT

CONSEQUENCES

- Slow onboarding
- Lack of scale, internally and externally
- High IT costs
- Slow error identification and resolution
- Unexpected costs
- Chargebacks and fees



20 Years Optimized Across Industries Trading Partner Network Extensive Preferred Partnerships



Fulfillment

SPS COMMERCE – EXISTING NETWORK AND INFRASTRUCTURE

500,000+



Pre-mapped
Connections

400
SYSTEM PARTNER
RELATIONSHIPS

3,500 
Buying Organizations
Use SPS as their EDI

Retail • Distribution
Grocery • Manufacturing

1,000+

3PLs

SECURITY CERTIFIED



FINANCIALLY STABLE

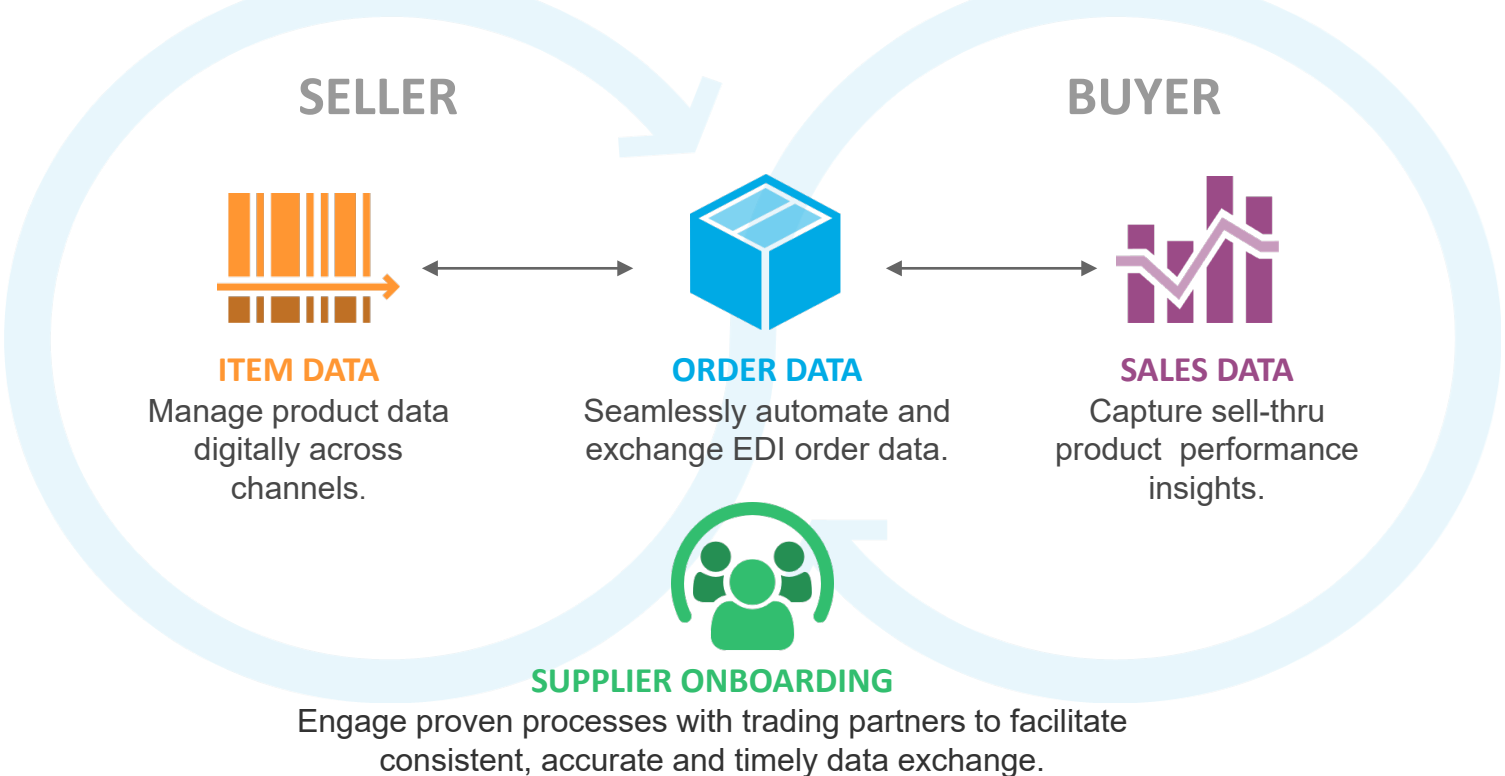
80+ Quarters of Growth
\$0 Debt

RETENTION LEADER

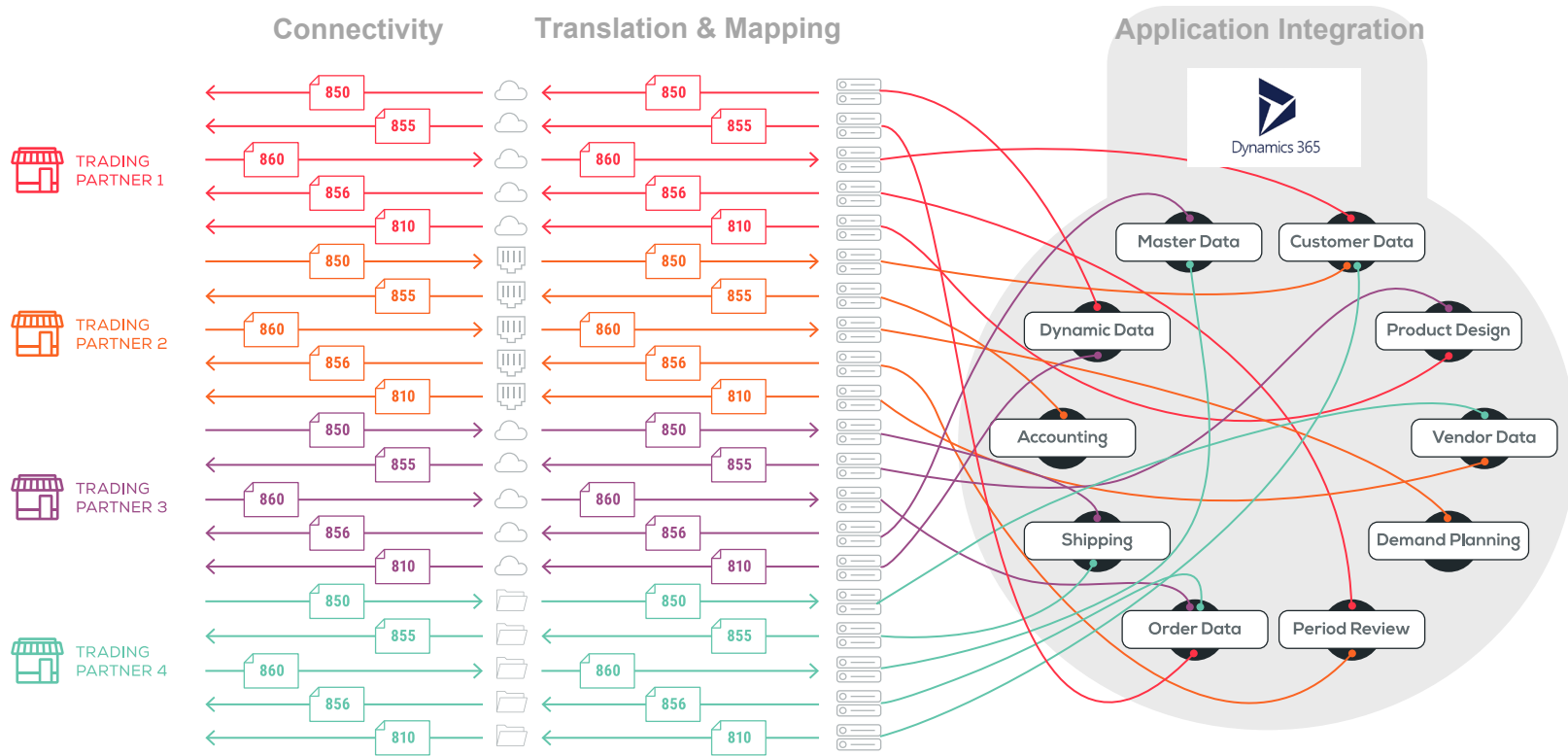
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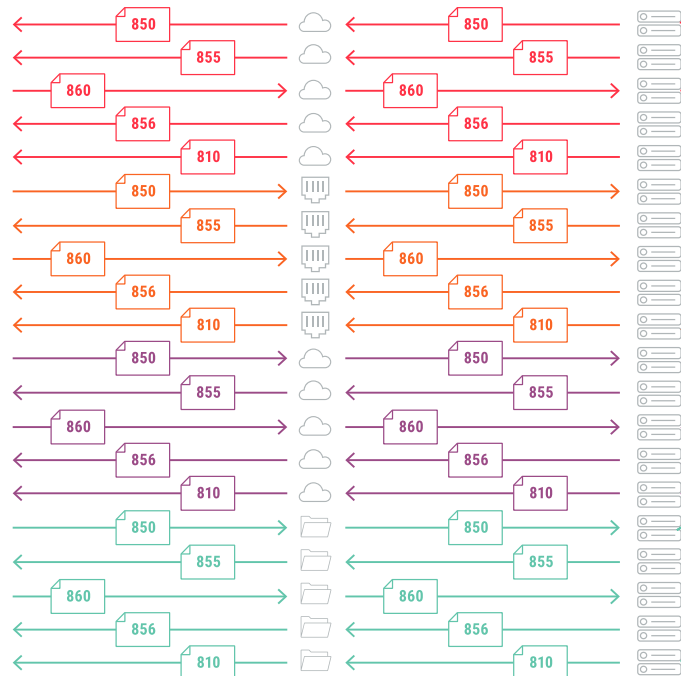
Nasdaq: SPSC

PEOPLE, PROCESS & TECHNOLOGY TO DRIVE A SMARTER BUSINESS



WE UNTANGLED THE COMPLEXITY





Trading Partner
Maps

Connectivity, Translation
& Mapping

Application Integration

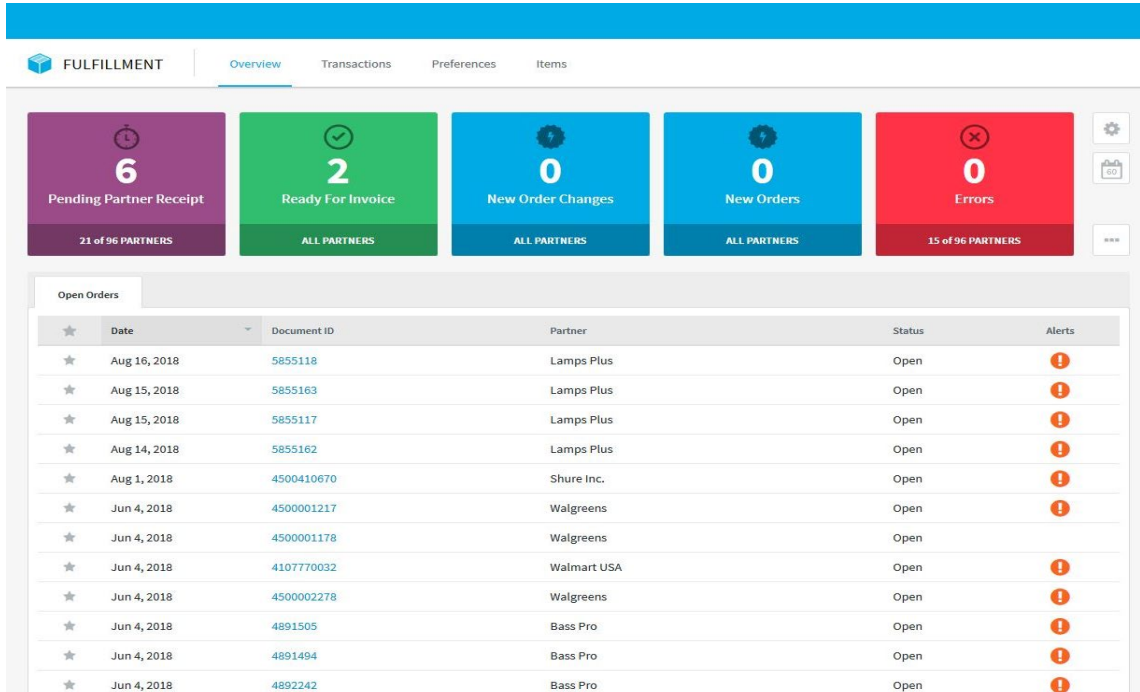


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PRODUCT DEMONSTRATION

Fulfillment solution



DIFFERENTIATED FULL-SERVICE SUPPORT

Multi-channel
24/7
365

SPS + You

Lead implementation, testing, consult, solve problems, answer questions, direct you to the right resources, and provide insider insights

SPS + Trading Partners

Proactively engage your trading partners, ensure production readiness, troubleshoot, and manage changes

SPS Training & Education

Ongoing training and education through digital tools, pre-recorded sessions and live training, or one on one support as needed



People ask us:

How do you compare
to the competition?

CHALLENGE

We are confident in our product and how we serve our customers, but the results and customers say it better.

CURRENT RESULTS

RETENTION LEADER

SPS retention rate = 86%

780 COMPETITIVE WINS

Customers who came to
SPS from a competitor

“SPS Commerce is more than an EDI provider, their expertise and recommendations show they understand our business and the needs of our retailers.”

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